Policy of Alanata a. s.

Alanata is a leading provider of IT products and services in the IT industry. Its products and services target areas that help customers grow and improve their business results.

Alanata is a company with a socially responsible business and fair communication. Alanata's intention is to be a strategic partner in the business of its customers. To achieve this, it commits to the following principles:

CONTINUOUSLY IMPROVE ALL PROCESSES	in order to further develop the company and increase customer satisfaction with the products and services provided, while reducing the environmental impact of our activities and avoiding material damage, improving employee health and safety, ensuring business continuity, maintaining a high level of information security, fulfilling all obligations and commitments, and achieving a high level of ethical, transparent and anti-corruption behaviour and prevention in the areas mentioned above.
RAISE THE QUALIFICATION, ANTI-CORRUPTION AND SECURITY AWARENESS OF STAFF	ensure their continuous professional development by identifying their needs and by implementing a training plan covering regular on-the-job training, refresher training and up-skilling aimed at developing awareness of the principles adopted by the company.
CREATE MUTUALLY BENEFICIAL RELATIONSHIPS WITH SUPPLIERS	based on mutual trust, fairness, the common fight against corruption and on the high quality of products and services by implementing this policy in an active way.
STRENGTHEN THE COMPANY'S POSITION IN THE IT MARKET	by ethical means and fair competition with competitors.
ENSURE BUSINESS CONTINUITY	and increase the company's resilience by implementing measures to minimise the impact of any emergency and to ensure the continued provision of products and services to our customers after the emergency occurs.
ENSURE A HIGH LEVEL OF INFORMATION SECURITY	by protecting confidential customer and company information, building a security system and using modern information technologies.
ENSURE A HIGH LEVEL OF HEALTH AND SAFETY AT WORK	by providing a safe and healthy working environment, eliminating hazards and dangers, preventing accidents, occupational injuries, occupational diseases or ill health, communicating relevant information to employee representatives and involving them in decision-making.
KEEP IMPROVING THE INTEGRATED MANAGEMENT SYSTEM	to continuously improve the efficiency and integrity of the management system in accordance with the requirements of ISO 9001, ISO 10006, ISO 14001, ISO/IEC 27001, ISO/IEC 27017, ISO/IEC 27018, ISO/IEC 25001, ISO/IEC 20000-1, TISAX, ISO 22301, ISO45001, SCCP, ISO 37001 and ISO 37301.
ENSURE COMPLIANCE WITH LEGAL AND OTHER REGULATORY REQUIREMENTS	by monitoring and implementing thereof in the company, while using new knowledge from science and technology.

MIROSLAV DOLEŽAL
IMS COMMISSIONER

MARTIN MURGÁČ
CEO

Approved in Bratislava, on 28 November 2025,
with effect from 1 December 2025.

Alanata
Member of SYNTECA