CERTICOM

Certification body CERTICOM

issues this

CERTIFICATE

confirming that the organization

Alanata

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has implemented and applies a Service Management System (Information technology) in accordance with requirements of standard
ISO/IEC 20000-1:2018

For the scope:

Advanced IT solutions - design and development of software, delivery, installation, implementation, consultancy and supporting services in information and communication technologies.
Technical services provisioning according to (§7) Act No 473/2005 on the provision of services in the field of private security and amending certain acts (Private Security Act).

The certification audit proved that a Service management system complies with the requirements of the aforementioned standard.

Registration number:	SMS0360726/1
Valid till:	July 27, 2029
Date of issue:	July 28, 2026

Marek Krajčov
certification body director